

WHITE OAKS REHABILITATION AND NURSING CENTER VISITOR FACT SHEET REGARDING NYS DEPARTMENT OF HEALTH NURSING HOME VISITATION GUIDELINES

As per the NYS Department of Health, the following visitation guidelines must be adhered to during the COVID-19 State Public Health Emergency.

- ◆ **All visitors will need a COVID test within 72 hours of scheduled visit.** White Oaks has scheduled two (2) testing days for those family members **who have a scheduled visit**, Monday and Thursday 9:30am-10:30am. If you do not show a COVID test obtained within the 72 hours prior to your scheduled visit, or you are unable to test at the facility during the scheduled testing days/times you will be unable to visit your loved one and will need to reschedule your visit until such time you are able to get your test.
- ◆ **Visitors will need a COVID test even if they have received the COVID vaccine.**
- ◆ All visitors will need to complete a Screening form, if testing at the facility visitors will additionally need to provide their **DOB** as we must report ALL testing at the facility to the NYSDOH. You will also be required to have your temperature taken and answer the screening questions.
- ◆ **Please arrive 10 minutes before your scheduled visitation to allow for the screening process.**
- ◆ Visitation at this time will only be permitted by appointment, during specified hours and be limited to designated areas of the facility, i.e., MDR and facility patio when weather permits.
- ◆ Visits are limited to **no more than two visitors per resident per visit.**
- ◆ Visitors under the age of 18 must be accompanied by an adult over the age of 18.
- ◆ Visits must be scheduled on *SignUpGenius* via the facility's website www.whiteoaksrehab.com. Be aware that your preferred time/day may not be available due to prior scheduling and/or constraints present with visitation.
- ◆ Visitation Hours: Monday – Saturday
 - 11:00am-11:30am (M-F)
 - 2:00pm-2:30pm (M-F)
 - 10:45am-11:15am (Saturday ONLY)
 - **No visitation on Sundays, Holidays or Holiday Weekends**
- ◆ All visitors must wear an appropriate facemask or facial covering at all times when on facility premises. The resident you are visiting will also be required to wear a facemask or facial covering which the facility will provide.
- ◆ Social distancing (6 feet) must be maintained at all times during your visit. No physical contact will be permitted (no hugging, kissing, holding hands, etc.)
- ◆ Please perform appropriate hand hygiene before and after your visit.
- ◆ Residents on a 14-day quarantine or observation period will not be permitted visitation
- ◆ Staff will be monitoring the visitation area during your visit to ensure compliance with guidelines. **Any person who fails to adhere to the protocol will be asked to leave and will be prohibited from visiting for the duration of the COVID-19 State Declared Public Health Emergency.**
- ◆ **No food or beverages will be permitted during visitation at this time.**
- ◆ Upon conclusion of your visit, the visitation area will be cleaned and disinfected with an EPA-approved disinfectant.
- ◆ **VISITATION IS STRICTLY PROHIBITED IN RESIDENT ROOMS AND CARE AREAS.**

Note: Visitation may be suspended or paused for a period of 14 days should the facility have a new onset of COVID-19 cases identified among residents or staff.